



Bold360

How To

Step 1

On the library's homepage you'll find a chat box in the bottom left corner of your screen. Click anywhere on the box to activate it.

Note: this feature is only available during our business hours.



Step 2

Clicking the box brings up the chat function on the right side of your screen. Enter your name and your question or request into the appropriate fields. Click the button “Start Chat”.

The image shows a screenshot of the Kalama Public Library website. At the top left is the library logo. At the top right, contact information is provided: 555-C Avenue, PO Box 1212, Kalama, WA 99147, 209-439-3331, and kalapub@knlwa.net. A "Catalog" button is also visible. Below the header is a navigation menu with links for Home, Patrons, Services, Online Resources, New Books & DVDs, About, Calendar, and Volunteer. The main content area features a "BANNED BOOKS WEEK" banner with the slogan "CENSORSHIP IS A DEAD END. FIND YOUR FREEDOM TO READ." and an image of an open book. Below the banner are three orange buttons labeled "catalog", "calendar", and "get a library card". To the left of the banner are three informational boxes: one about curbside service, one for downloading ebooks and audiobooks via BRIDGES, and one for the Libby app. On the right side of the page, a "Chat" overlay is displayed, indicated by a red arrow pointing down. The chat overlay contains a "Chat" title bar, a message: "Thanks for contacting us. Please complete this form and click Start Chat.", and two required input fields: "Name" and "Initial Question *". A blue "Start Chat" button is positioned below the input fields. A blue box highlights the chat overlay, and a blue arrow points from the bottom of this box to a larger, detailed view of the chat form below.

The library has resumed curbside service and is open by appointment.

CLICK HERE to find more information on curbside pickup and on appointment availability.

The book drop is open 24/7. Returned materials are quarantined for three days and then sanitized before being returned to circulation.

Download ebooks and audiobooks

BRIDGES

Libby

Libby is a free app where you can borrow ebooks, audiobooks and magazines from your public library. Click [here](#) to get started.

catalog calendar get a library card

Chat

Thanks for contacting us. Please complete this form and click Start Chat.

* Required

Name

Initial Question *

Start Chat

Step 3

You will now be able to chat with the librarian on duty. When the chat is finished simply close the chat box. At the conclusion of the chat you will be given the opportunity to rate the chat. You may also provide your email address to have a transcript of the chat sent to you.